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IT - Telecoms - Technology

Modern IT is crucial for precision engineering

Ensuring that IT keeps operations turning smoothly at a leading engineering company

Key Outcomes

✓ Updated hardware

✓ Updated software

✓ Better connectivity

✓ Greater automation

✓ Automatically installed updates

✓ Slicker processes

More about this Leading Precision Engineering Company

Syn-Star's IT support empowers this high-tech manufacturer to automate more processes and streamline operations to become a leader in its field, by installing and maintaining modern, integrated, reliable IT hardware and software.

This leading engineering company is an established business which has been manufacturing precision metal products since 1969.

Over the years the company has invested in new turning equipment, supporting fixed and sliding head turning, and in an Enterprise Resource Planning (ERP) platform from Javelin, evolving into an ultramodern CNC (Computer Numerical Control) production facility to serve a growing customer base.

Modern IT is crucial for precision engineering

The complete IT solution to ensure your business runs smoothly

IT Support for Business

Maximising the use of your IT can be a game changer for business that are looking to streamline their automation processes and save valuable time. Talk to us today to find out how we can help.

Client Quote

Karl
Director

"After upgrading all our hardware there's less downtime because the systems are more reliable which makes us more efficient,"

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hello@syn-star.co.uk

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0333 242 2447

The Challenge

They needed up-to-date IT hardware and software with better connectivity in order to get the most from its ERP system and facilitate greater automation.

The human factor was still part of the manufacturing process, slowing production.

The Solution

This business has a long-standing partnership with Syn-Star for IT services, so their Managing Director asked Syn-Star to support his ambitions by installing the IT systems crucial for streamlining operations and realising the company's potential.

Relying on its IT, they also needed support that would constantly monitor for problems, automatically install updates and maintain a system that minimises downtime.

The Results

They now have the IT systems and connectivity they need to support modernisation and guarantee uninterrupted operations with slicker processes.

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Client Description

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"Syn-Star are easy to deal with. Their knowledgeable technicians know our business inside out. They are very good at keeping everything running without problem."

"I don't want to have to talk to my IT provider and never have to speak with Syn-Star. I just know they are always monitoring things in the background. Whenever we have a problem or we need any changes, they are quick to respond and get it done."

"Most importantly, we trust them with our very sensitive data. I wouldn't even consider going to another IT provider."

"At every stage of a job, with the help of well-maintained, modern IT, our functions are integrated to improve workflow, with duplication and inefficiency eliminated, saving time and boosting productivity so that employers experience greater job satisfaction and can add more value to the company."

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Need help? Lets talk!

Want to find out how Syn-Star can help your business maximise the use of internal IT? head over to our website and secure a meeting now!