Why **Partner** with Syn-Star?

Great companies need reliable and fast IT Support to help them **GROW!**

Emergency Support
We have a GUARANTEED 2-hour emergency response time, So you know we are here when you need us most! (industry standard is 8 hours)

Industry Leading Knowledge
Unlimited account management - We learn your business and help it grow through regular meetings and producing monthly reports

Extended Support Hours
Our standard support is **07:30 - 17:00** Mon-Fri.
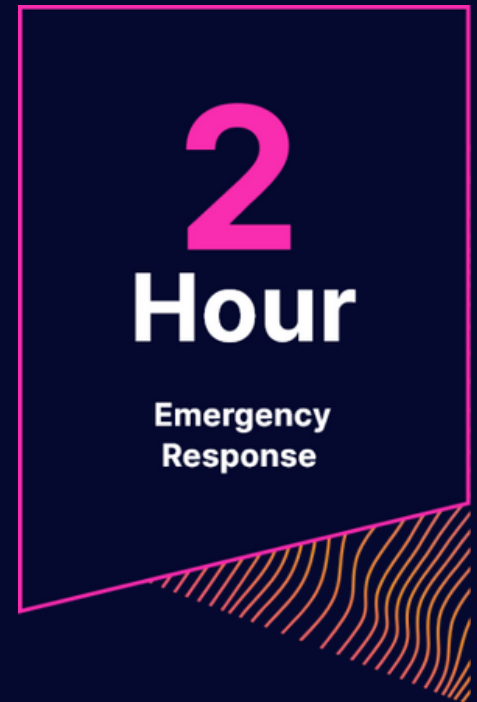(Out of hours is available upon request)
Email support requests **24/7** via email or our **Client Portal.**

24/7Asset Monitoring
Monitors the health of your hardware, automatically creates support tickets and completes weekly security updates and patches.

Professional Staff
All our technicians are smartly dressed and in uniform. Upholding a professional image for your company

2 Hour
Emergency Response

CLICK HERE to learn about Remote IT Support ▶

Your company will **benefit** from the following:

A **long-term** trusted relationship

We will work closely with you to develop and agree on plans that work for you!

▶ **Learn more about our long-term relationships**

Turn Key **on-boarding** process
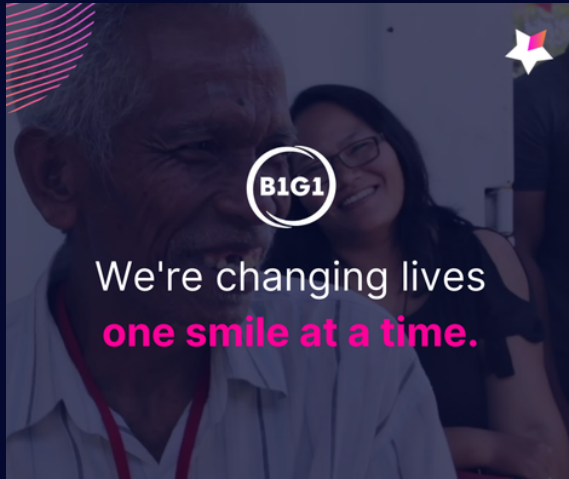
CLICK HERE to learn the next 4 Steps

Partnering with industry **experts**

CLICK to learn about industry experts

We have been helping our
Community since 2002!

If you partner with Syn-Star, you'll have access to our dependable, knowledgeable and friendly technicians and team......

We've been helping our community since 2002!

Working with your company's Technology

your business can be reassured that Syn-Star wants to learn about your company's needs...

Our focus is always on you!

Our Technicians & Account Managers work hard to... Identify your pains & rectify the cause of them.

So we can... Maintain your business technology long term.

Our **£250,000** investment will enable your company to benefit from:

- Using the award-winning documentation management platform means we fix your issues faster and better

- We are committed to using the industry-leading ticket logging and scheduling software so nothing gets missed

- Continually investing in the best and most secure remote monitoring and self-healing platforms ensure our team have the knowledge and given the best tools to help you

ITGlue

Autotask

datto

We have invested in these top 3 industry-leading systems because we want to give you the absolute best IT Support possible!

CLICK FOR MORE INFORMATION

IT Support

Consultancy Services

Business Telecoms

All of your

Technology & Telecommunications

in one place!

New Hardware

Wi-Fi Networks

Microsoft 365

Hardware Repairs

Cyber Testing & Training

UPDATES INSTALLS

How we achieve your objectives:

- We PLAN and help improve how you use technology

- We can project manage upgrades and migrations

- We prioritise Security as Your Business Grows

- We reduce the risk of Cyber Threats

- We are a continuous improvement company that focuses on you long-term

- We work with the digital fabric of great businesses to strengthen and improve them.

Working Together...

Syn-Star and your company working together:

- An affordable, effective & reliable IT Support service

- Unlimited remote, email & telephone support

- Identifying cyber security threats

- Fully operational UK team based in the south of England

- Outstanding customer service

- Building long-term relationships is at the heart of what we do

syn-star

93%

of our clients grew within 12 months of partnering with us!

No-one likes **change!**

We have...

Mouse mats

Stickers

Posters

Business cards

to help your team transition easier!

Join Hassle FREE...

Take advantage of our seamless joining process.
If you don't feel we **are** the right fit for you, that fine, we have a
90-day happiness guarantee!!

What's the worst that can happen?
No risk & no upfront onboarding costs

Turnkey on-boarding Process

90 day Happiness Guarantee

FREE Transition On all Systems

Turnkey on-boarding
With our turnkey on-boarding strategy, there is no need to worry when moving to us!

90 day guarantee
This means you have 90 days to decide if we are the right fit for you, no strings attached!

FREE Onboarding
Transitioning from your current provider to Syn-Star is completely FREE!

CLICK HERE to watch the 4 transitioning steps video ▶

Successes we've had with clients...

"I just wanted to say a big thank you to the team at Syn-Star for their assistance with setting up SharePoint. The service they provide is absolutely fantastic, we are most grateful for the patience of the team."

Karen, Cashflow Creators

"We are very grateful to the team at Syn-Star for the sterling work they have done helping us with our IT systems. We couldn't ask for more from a supplier and it's very much appreciated."

Nicola, Resolution GB

Want to **sign up?**
Book a free video call with us now...

Follow us on social media for all updates

CLICK HERE
to book a call!